

DESPITE A CHALLENGING YEAR WE HAVE...

We all know what a tough year 2020/21 was for us all, but there were some real highlights too, where our teams came together to look after local communities, support charities and look after the environment



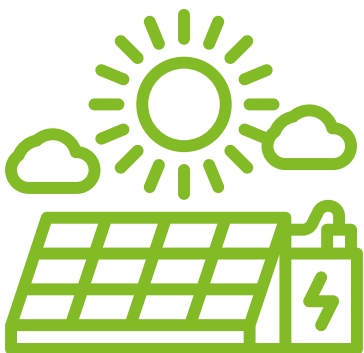
...SUPPORTED CHARITIES

- £25k donation to charity partners Student Minds
- £1k donation each to Refuge and Trussell Trust by staff at Christmas
- Students unwanted items donated to the Ferry Project and British Heart Foundation
- Students donated unwanted food to local food banks such as All Souls Church in Daybrook Nottingham
- Our colleagues can take advantage of paid volunteer days to support their chosen charity



...SUPPORTED LOCAL COMMUNITIES

- We have helped set up vaccination centre at University of Hertfordshire campus for local Hatfield residents
- DFM supported COVID Test centre set ups at University of Gloucestershire and Coventry University London
- Hyndland House, Glasgow donated 700 face masks to Glasgow City Council in the early days of the pandemic
- We've engaged with local education via 2 x student placements
- We currently have 32 colleagues on apprenticeships including 1 Kickstarter apprentice



...SUPPORTED SUSTAINABILITY

- We have reduced our energy usage by 5% year on year
- We have saved our clients £100k in energy costs
- Derwent fm joined The Climate Group's EP100 commitment
- We've started to phase electric vehicles into our fleet and made a start on installing charging points at our sites
- We use Eco-cleaning products in all our contracts
- Our newly rolled out student app, MyHalls, pushes out regular green messages to encourage students to live more sustainably
- Our student accommodation sites create wildflower gardens, put up bee hotels and bat and bird boxes to encourage bio-diversity
- DFM joined The Sustainable Facilities Management Index